



RETURN/EXCHANGE FORM

Invoice#: _____

Date: _____

Customer Name: _____
First Name Last Name

- Return (for a refund)
- Exchange (see below)

Reason for Return or Exchange:

- Didn't like fit
- Didn't like item
- Need a different size

Return Address:
eFashion Solutions
80 Enterprise Ave. South
Secaucus NJ, 07094
ATT: Return Dept.

Exchange item(s) for:

Original Style #	Color	Size	Price		New Style #	Color	Size	Price	Comments
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				~					
				~					

PLEASE NOTE: RETURNS WILL ONLY BE ACCEPTED WITHIN 10 DAYS OF YOUR DELIVERY DATE.

All returns must have original tags, attached, unworn, and in re-saleable condition.

Please read the details of our policies listed below to ensure that your return follows our company guidelines.

Feel free to contact our Customer Service with any questions at: 1-866-601-2530 or 1-201-601-4277.

Return Policy:

- Only items that have been purchased from www.applebottoms.com can be returned using the instructions below. Items purchased in stores can not be returned to www.applebottoms.com and must be returned to the store from which the item(s) were purchased. Store returns must follow that store's return policy. Apple Bottoms retail stores cannot accept returns for items purchased online.
- Your satisfaction is guaranteed. If you are not satisfied with your purchase for any reason, you may return it for a refund of the purchase price, not including shipping fees or taxes. Customer is responsible for all outbound and return shipping costs. Exceptions will be made for defective items only. In the event the return is made due to defective merchandise, or a wrong item has been shipped, Apple Bottoms/eFashion Solutions, will reimburse the customer for the cost of shipping the merchandise back. In order to receive a reimbursement for the shipping fees back to www.applebottoms.com, customers MUST ship the merchandise back either standard mail or GROUND. If any other methods are used (Next Day, 2nd Day, 3 day, etc) shipping costs will not be reimbursed even in the event of damaged or miss shipped merchandise. *Please Note, for international orders Apple Bottoms/eFashion Solutions does not reimburse for Duties/Tariffs paid.
- All returns must be received within 35 calendar days from date of invoice to receive a refund.
- Returns received between 35 and 90 calendar days from date of invoice will receive an online store credit or exchange only.
- All returns after 90 calendar days from invoice date will be sent back to you
- All returns MUST be in new and unused condition in original packaging with tags attached.
- Invoice # and Billing Name must appear on the Return/Exchange Form.
- If you no longer have a copy of your invoice or Return/Exchange Form and wish to obtain one, please request one by emailing: www.applebottoms.com@efashionsolutions.com, calling our Customer Service department at 1-800-637-9594.
- Fragrance & Beauty Products: FINAL SALE, NO returns will be accepted.
- Swim Wear: Sanitary patch must be intact and not removed from the garment along with all original tags still attached.
- Foot Wear: Must be returned in a standard brown box, including the actual footwear box inside. Any returns sent back in the actual footwear box alone, will be charged an additional repackaging fee.
- Any electronic products are FINAL SALE.
- All magazines are FINAL SALE.

- We are sorry but when exchanging items, credit can only be used per invoice amount, not combined with multiple returns.
- When exchanging one item for another, the value of the returned item will be applied as a credit towards the new item you are requesting. If the price of the new item is higher, we will charge your credit card for the difference. If the price of the new item is lower, we will credit the balance on your credit card (provided your return was received within 35 calendar days from date of invoice). If your return was received between 36 and 90 calendar days from date of invoice we will refund the difference in the form of an online store credit. Please Note: Returns from separate orders can not be combined for credit towards a single exchange item. If you would like to return items from several orders in exchange for new items(s), please return the items to us and place a new online order for the item(s) you want to buy.
- When you exchange one item for another, we will cover the cost to ship the new item(s) to you. We do this to offset the cost you incurred shipping the item back to use. The new item(s) will be shipped at no cost to you via UPS Ground service only. We reserve the right to revoke this policy on a case by case basis in the event we deem a customer is abusing it.

Return Merchandise to:
eFashion Solutions
80 Enterprise Ave South
Secaucus, NJ 07094
Attn: Apple Bottoms

- Fill out the Return/Exchange Form and include it, along with a copy of your invoice, in your package.
- Seal your package well and send it to the return address listed above. We recommend you insure your package and send it via a traceable carrier.
- You will be notified by email when your package has been received and your credit or exchange has been processed.
- Please note that your exchange item may be out of stock by the time your return is received. We suggest you list several style numbers on your return/exchange form and note in the comments section which is your 1st, 2nd, 3rd choice. OR, specify that you would like to receive an Online Store Credit.
- If your exchange is out of stock or on back order, a refund or online store credit will be issued.